

**HEALTH OVERVIEW AND SCRUTINY PANEL
13 MARCH 2014**

**ROYAL BERKSHIRE NHS FOUNDATION TRUST
Assistant Chief Executive**

1 PURPOSE OF REPORT

- 1.1 This report provides background information for the meeting with the Interim Chief Executive of Royal Berkshire Hospital NHS Trust.

2 RECOMMENDATIONS

- 2.1 That the Health Overview and Scrutiny Panel meets Mr Flowerdew, Interim Chief Executive of Royal Berkshire Hospital NHS Trust, with particular reference to the Royal Berkshire Hospital's services to residents of Bracknell Forest, the cancer and renal services facility at Brants Bridge, and the actions taken to reduce Accident and Emergency waiting times.**

3 REASONS FOR RECOMMENDATIONS

- 3.1 To inform the discussion with Mr Flowerdew.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 None.

5 SUPPORTING INFORMATION

- 5.1 The Panel determined at its meeting on 7 January that it would formally meet each major hospital Trust nearby at least once every two years. The last Panel meeting with representatives of Royal Berkshire Hospital was on 7 October 2010. The minute of that meeting is attached.
- 5.2 To assist the Panel's deliberations, attached to this report is relevant summary information from the websites of: The Royal Berkshire, The Care Quality Commission, and Monitor.

6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS / EQUALITIES IMPACT ASSESSMENT/ STRATEGIC RISK MANAGEMENT ISSUES / CONSULTATION

- 6.1 Not applicable.

Contact for further information

Richard Beaumont – 01344 352283
e-mail: richard.beaumont@bracknell-forest.gov.uk

**HEALTH OVERVIEW AND SCRUTINY PANEL
7 OCTOBER 2010**

Royal Berkshire NHS Foundation Trust

The Chief Executive of Royal Berkshire NHS Trust, Edward Donald and Dr Richard Brown, delivered a presentation on Royal Berkshire Hospital's services to residents of Bracknell Forest and the cancer and renal services facility under construction at Brants Bridge.

The Chief Executive reported that in line with the NHS Constitution's commitment to making improvements, their vision was to deliver the best possible patient experience and that services be patient focussed. He reported that there were challenging times ahead for the Trust financially, as 20% efficiency savings needed to be made. 'Bed blocking' was an issue in that regard, though the Trust experienced very few delayed discharges of Bracknell Forest patients.

It was reported that the Royal Berkshire Clinic would be opening from the end of May 2011, the services offered at the clinic at the first stage would include: Radiotherapy, Renal Dialysis, Diagnostic Imaging, Chemotherapy and Ophthalmology. The cancer radiotherapy treatment services had been developed in collaboration with the University of Pittsburgh, an international leader in the field. These services would complement those offered at the Bracknell Healthspace. In terms of the second stage of development, the Trust was in discussions with a number of private health suppliers who had expressed interest in using the top floor for some of their services later in 2011 or 2012.

Referrals to the clinic would be made through GP's. The building incorporated a bed lift and no overnight stays were provided for.

Royal Berkshire Hospital Website

About the Trust

"Our vision is to deliver the best healthcare in the UK for our patients in our community."

The Royal Berkshire NHS Foundation Trust is one of the largest general hospital foundation trusts in the country.

We provide acute medical and surgical services to Reading, Wokingham and West Berkshire and specialist services to a wider population across Berkshire and its borders.

Underneath this vision sit our strategic objectives and we have a five year plan which details how we aim to achieve these objectives.

OUR STRATEGIC OBJECTIVES

Our drive to deliver this vision will be carried forward through four strategic objectives:

- exceed patient and customer expectations
- work together to create a modern and sustainable healthcare system
- deliver the best healthcare in the best possible place for patients
- provide the best place to work, train and learn.

The principles against which we test ourselves are:

- best patient experience
- best health outcome
- best value healthcare
- best place to work, train and learn.

We have:


- over 4,800 staff
- 607 acute, 44 paediatrics and 57 maternity post natal beds
- 204 day beds and spaces
- an annual budget of £290 million, without PFI arrangements.

All in a day's work:

- 16 babies born
- 74 emergency admissions
- 267 patients seen in A&E
- 65 operations carried out
- 790 radiology procedures
- 2,500 meals cooked

W

Go

Royal Berkshire 
NHS Foundation Trust

Patients & visitors | Wards & departments | In the press | Support us | Members | GPs

[About us](#) | [Our Performance](#) | [A&E performance](#)

Summary of performance - January 2014


Patient arrives at A&E

Initial assessment	Treatment	Total time in A&E	Notes	Reattendance	Left without being seen
* The 95th percentile wait for assessment for patients arriving by ambulance was 0 minutes.	** The median wait from arrival to treatment was 62 minutes.	** 89.67% of patients were admitted and left the department within 4 hours. ** The 95th percentile wait was 5hrs 55 mins. ** The 95th percentile from arrival to admission was 8hrs 37 mins. * The 95th percentile wait for patients from arrival to discharge was 3 hrs 59mins.	High risk patients seen by an emergency consultant before being discharged from A&E. Patients with cellulitis and deep vein thrombosis are treated without the need to be admitted overnight.	* 1.9% of attendances this month were unplanned reattendances.	* 2.1% of attendances this month left the department before being seen.

* Successfully meets performance threshold.

** Does not meet threshold.

Care Quality Commission Website



[Home](#)
[About](#)
[For the public](#)
[For service providers](#)

For GPs and primary medical services

I'm looking for checks on...
The national standards | Your experience

1. Service type
2. Keywords
3. Town, city or full postcode

All service types ▼

Search

Royal Berkshire Hospital

London Road, Reading, Berkshire, RG1 5AN
(0118) 322 8224 [See on a map](#)

Type of service
Hospital

Specialisms/services
Assessment or medical treatment for persons detained under the Mental Health Act 1983, Diagnostic and/or screening services, Family Planning services, Management of supply of blood and blood derived products, Maternity and midwifery services, Services for everyone, Surgical procedures, Termination of pregnancy, Transport services, triage and medical advice provided remotely, Treatment of disease, disorder or injury

Local Authority Area
Reading

Subscribe to email alert

Help with finding and choosing your care

More about using the information we provide

Other useful websites for choosing care

More about Royal Berkshire Hospital

Information on other websites

Royal Berkshire Hospital website

[Our inspector's description of this care service \(last updated 12 October 2012\)](#)

Our inspection reports & checks

Please tell us your experience of this service

These are the results of our most recent checks showing whether this care service is meeting each of the standards that the government says you have the right to expect.

See key to icons

✓
✗
✘

1 Standards of treating people with respect and involving them in their care	Overall	✓	▼	
2 Standards of providing care, treatment and support that meets people's needs	Overall	✓	▼	Click to see the 2 standards we check in this area
3 Standards of caring for people safely and protecting them from harm	Overall	✓	▼	
4 Standards of staffing	Overall	✓	▼	
5 Standards of quality and suitability of management	Overall	✓	▼	

About the organisation that provides care here

Royal Berkshire NHS Foundation Trust

Patient survey information

Details of Royal Berkshire Hospital CQC registration

Other services run by Royal Berkshire NHS Foundation Trust

Prince Charles Eye Unit, King Edward VII Hospital

West Berkshire Community Hospital

Royal Berkshire Bracknell Clinic

More services run by Royal Berkshire NHS Foundation Trust

For people from organisations we regulate

About your profile page

Put this information on your website - the responsive CQC widget

Monitor Website

We publish two risk ratings for each NHS foundation trust:

- **financial risk rating** (rated 1-5, where 1 represents the highest risk and 5 the lowest); and
- **governance rating** (trusts are rated green if no issues are identified and rated red where we are taking enforcement action).

Risk ratings at a glance

Finance



Governance rating

Monitor is investigating governance concerns at the Trust, triggered by multiple breaches of the A&E target.